## Virtual Career Fair



## **Student Instructions:**

- **1.** Log in to your myFSCJ account.
- 2. Click on the My Life @ FSCJ tab at the top.
- **3.** Select the Career Services Manager module.
- 4. Navigate to the Virtual Career Fair via Events> Career fairs on your left-hand menu.
- **5.** Access the Virtual Career Fair by clicking on the title of the fair.
- Click the "See Who's Coming" button or scroll down to the list of employer participants. The employers who have logged in and are ready to chat will display a "Live Chat" button that you may click to initiate a chat conversation. You may chat with one or multiple employers at a time.
- Click "Live Chat" and a chat box will display. There, you may type a question or statement to the employer and select "Chat" to send a chat request and await a response.

**Note:** Employers are chatting with multiple students and it could take time for them to respond; be patient.

8. Once the employer accepts your chat invitation, you will see the chat window appear. Shortly thereafter, you will see their response to your message and your chat has begun!

## **Student FAQ:**

- **Q.** Do students have to RSVP to an event in order to chat with employers/registrants?
- **A.** Students do NOT have to RSVP to a fair in order to participate in Virtual Career Fair Chat.
- **Q.** Can students chat with multiple employers/registrants at one time?
- **A.** Yes, students may chat with multiple employers at one time. Each chat will be in a separate window.
- **Q.** Can students access a Virtual Career Fair and chat with employers/registrants from the Symplicity Jobs and Careers app?
- **A.** Yes, however, the ideal setup for students is to chat with multiple employers/registrants via a computer.

- **Q.** Can students send a resume to employers via the chat feature?
- A. There is not an option to upload a document via the chat feature, however, students can provide a link to their CSM Public Profile which will include their default resume. To obtain this link, students will sign in to their CSM account > My Public Profile.
  Make sure Publish is toggled to On. Click the Share It link. Copy the public URL to their Public Profile.
- **Q.** I cannot hear any sound even though the sound is turned on in the chat window.
- **A.** In order to hear sounds from the Live Chat feature, you must enable Flash in your browser.



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